

1 Installation

Installation Environment

- Avoid backlight, direct sunlight, and indirect sunlight.
- For better recognition, there should be light source in or near the installation environment.



Installation with Gang Box

Before you start:

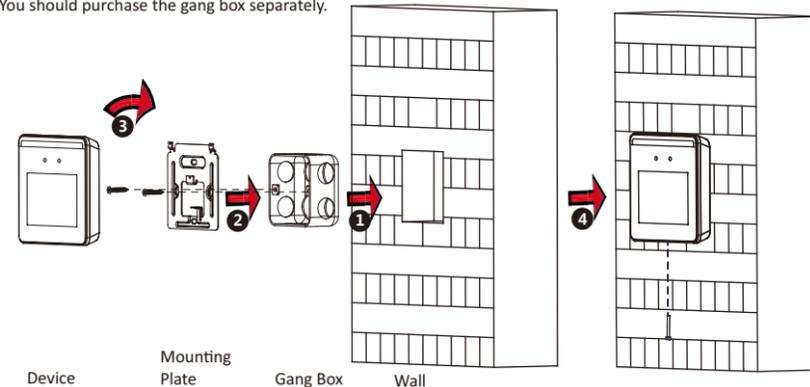
According to the baseline on the mounting template, stick the mounting template on the wall or other surface, 1.45 meters higher than the ground.

Note: Make sure the output of external power supply fulfils LPS.

- 1 Drill holes on the wall or other surface according to the mounting template and install the gang box.
- 2 Use two supplied screws (SC-KM4x25-SUS or KA4x22-SUS) to secure the mounting plate on the gang box. Route the cables through the cable hole of the mounting plate, and connect the terminals with the external device's cables.
- 3 Align the device with the mounting plate and hang the device on the mounting plate.
- 4 Use one supplied screw to secure the device and the mounting plate.

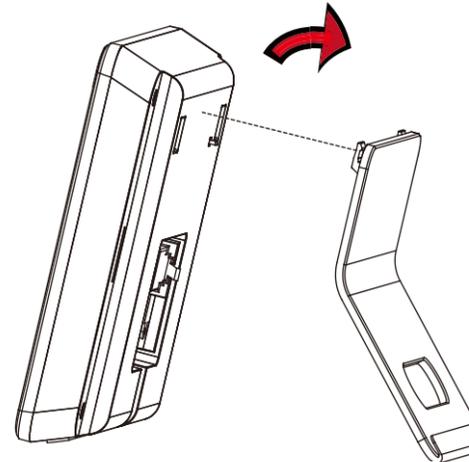
Note:

- The installation height here is the recommended height. You can change it according to your actual needs.
- For easy installation, drill holes on mounting surface according to the supplied mounting template.
- You should purchase the gang box separately.

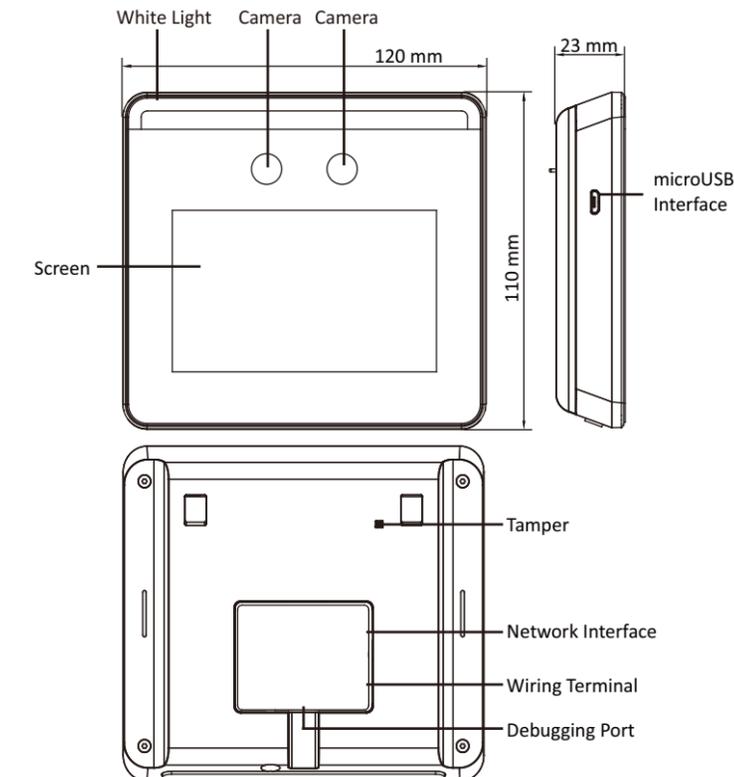


Base Mounting:

- 1 Route the cables through the cable hole of the bracket, and connect the terminals with external device's cable.
- 2 Align the device two holes with the two buckles on the bracket.
- 3 Hang the device on the bracket and make sure the buckle in the middle of the bracket is inserted into the groove on the device back.
- 4 Place the assembled device and bracket on the desk or other flats.

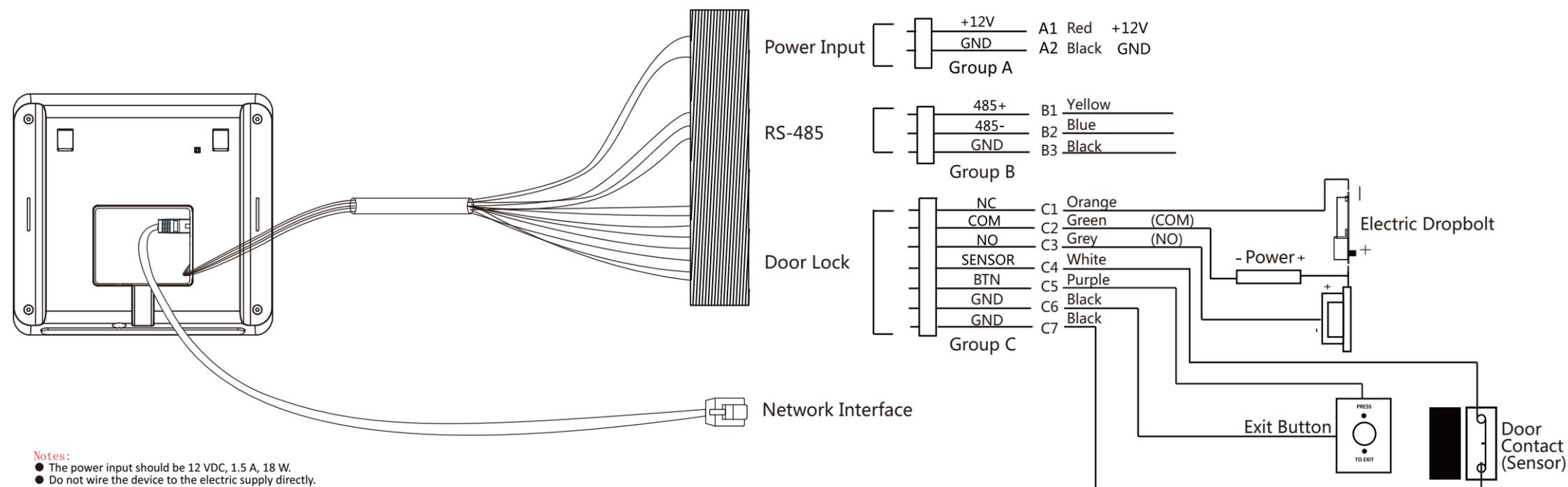


Appearance and Dimension:



Note: The figures are for reference only.

2 Device Wiring (Normal)



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 The Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the Hikvision website (<https://www.hikvision.com/>).
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 IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATER PREVAILS.
 Data Protection
 During the use of device, personal data will be collected, stored and processed. To protect data, the development of Hikvision devices incorporates privacy by design principles. For example, for device with facial recognition features, biometrics data is stored in your device with encryption method; for fingerprint device, only fingerprint template will be saved, which is impossible to reconstruct a fingerprint image.
 As data controller, you are advised to collect, store, process and transfer data in accordance with the applicable data protection laws and regulations, including without limitation, conducting security controls to safeguard personal data, such as, implementing reasonable administrative and physical security controls, conduct periodic reviews and assessments of the effectiveness of your security controls.

3 Activation

● Activate via Device

Power on and wire the network cable after installation. You should activate the device before the first login.

If the device is not activated yet, it will enter the Activate Device page after powering on.

Step:

1. Create a password and confirm the password.

Note: admin or nmda are not supported.

2. Tap **Activate** to activate the device.

Note: For other activation methods, see the device user manual.

3. Set application mode and recognition mode by following the instructions according to your actual needs.

● Set Application Mode

After activation, you should select an application mode.

Select **Indoor** or **Others** from the drop-down list and tap OK.

 If you install the device indoors near the window or the face recognition function is not working well, select **Others**.

● Set Language

Select a language from the drop-down list.

● Set Administrator

Steps:

1. Enter the administrator's name and tap **Next**.

2. Select a credential to add. You can select face, fingerprint, or card.

3. Tap **OK**.



We highly recommend you to create a strong password of your own choosing (using a minimum of 8 characters, including at least three kinds of following categories: upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you change your password regularly, especially in the high security system, changing the password monthly or weekly can better protect your product.

Use only power supplied listed in the user instructions:

Model	Manufacturer	Standard
ADS-26FSG-12 12018EPG	Shenzhen Honor Electronic Co., Ltd.	PG
ADS-26FSG-12 12018EPI-01	Shenzhen Honor Electronic Co., Ltd.	PI
ADS-26FSG-12 12018EPCU	Shenzhen Honor Electronic Co., Ltd.	PCU
ADS-26FSG-12 12018EPB	Shenzhen Honor Electronic Co., Ltd.	PB
MSA-C1500IC12.0-18P-BR	MOSO Technology Co., Ltd.	PBR

Scan the QR code to get the user manual for detailed information.
Note that mobile data charges may apply if Wi-Fi is unavailable.



Regulatory Information

FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. FCC compliance: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.
This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the RE Directive 2014/53/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info



Warning
In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region.

- CAUTION: To reduce the risk of fire, replace only with the same type and rating of fuse.
- CAUTION: This equipment is for use only with Hikvision's bracket. Use with other (carts, stands, or carriers) may result in instability causing injury.
- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- Please use the power adapter, which is provided by normal company. The power consumption cannot be less than the required value.
- Do not connect several devices to one power adapter as adapter overload may cause over-heat or fire hazard.
- Please make sure that the power has been disconnected before you wire, install or dismantle the device.
- When the product is installed on wall or ceiling, the device shall be firmly fixed.
- If smoke, odors or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.
- If the product does not work properly, please contact your dealer or the nearest service center. Never attempt to disassemble the device yourself. (We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.)



- + identifies the positive terminal(s) of equipment which is used with, or generates direct current. + identifies the negative terminal(s) of equipment which is used with, or generates direct current.
- No naked flame sources, such as lighted candles, should be placed on the equipment.
- The USB port of the equipment is used for connecting to a USB flash drive only.
- The serial port of the equipment is used for debugging only.
- Burned fingers when handling the fingerprint sensor metal. Wait one-half hour after switching off before handling the parts.
- Install the equipment according to the instructions in this manual.
- To prevent injury, this equipment must be securely attached to the floor/wall in accordance with the installation instructions.
- Do not drop the device or subject it to physical shock, and do not expose it to high electromagnetic radiation. Avoid the equipment installation on vibrations surface or places subject to shock (ignorance can cause equipment damage).
- Do not place the device in extremely hot (refer to the specification of the device for the detailed operating temperature), cold, dusty or damp locations, and do not expose it to high electromagnetic radiation.
- The device cover for indoor use shall be kept from rain and moisture.
- Exposing the equipment to direct sun light, low ventilation or heat source such as heater or radiator is forbidden (ignorance can cause fire danger).
- Do not aim the device at the sun or extra bright places. A blooming or smear may occur otherwise (which is not a malfunction however), and affecting the endurance of sensor at the same time.
- Please use the provided glove when open up the device cover, avoid direct contact with the device cover, because the acidic sweat of the fingers may erode the surface coating of the device cover.
- Please use a soft and dry cloth when clean inside and outside surfaces of the device cover, do not use alkaline detergents.
- Please keep all wrappers after unpack them for future use. In case of any failure occurred, you need to return the device to the factory with the original wrapper.
- Transportation without the original wrapper may result in damage on the device and lead to additional costs.
- Improper use or replacement of the battery may result in hazard of explosion. Replace with the same or equivalent type only. Dispose of used batteries according to the instructions provided by the battery manufacturer.
- Biometric recognition products are not completely applicable to anti-spoofing environments. If you require a higher security level, use multiple authentication modes.
- Please make sure that the biometric recognition accuracy will be affected by the collected pictures' quality and the light in the environment, which cannot be completely correct.

4 Adding Face Information

1. Use finger to hold the screen surface for 3 s and slide to right/left and enter the activation password to enter the Home page.

2. Enter the User Management page, tap + to enter the Add User page.

3. Set the user parameters according to actual needs.

 Only the device with the fingerprint module support the fingerprint related functions.

Y4. Tap Face and add the face information according to the instructions.

You can view the captured picture on the screen, Make sure the face picture is in good quality and size.

For details about the tips and positions when collecting or comparing the face picture, see the contents on the right.

5. If the picture is in good condition, tap the .

Or tap the  to take another face picture.

6. Tap the save icon to save the settings.

Go back to the initial page to start authentication.

For other authentication methods, see the device user manual.

Recommended: Use other authentication methods if the device is affected by the light or other items.

1:N Matching: The device will compare the captured face picture with the ones in the database.



Biometric recognition products are not completely applicable to anti-spoofing environments. If you require a higher security level, use multiple authentication modes.

Tips When Collecting/Comparing Face Picture

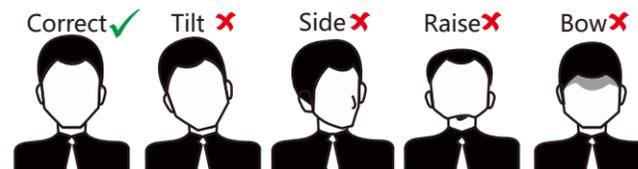
Expression

- Keep your expression naturally when collecting or comparing face pictures, just like the expression in the picture on the right.
- Do not wear hat, sunglasses, or other accessories that can affect the facial recognition function.
- Do not make your hair cover your eyes, ears, etc. and heavy makeup is not allowed.



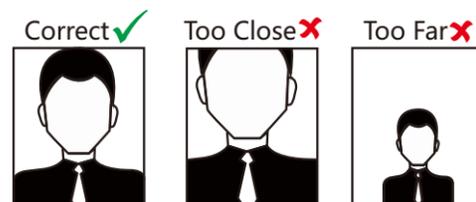
Posture

In order to get a good quality and accurate face picture, position your face looking at the camera when collecting or comparing face picture.



Size

Make sure your face is in the middle of the collecting window.



Positions When Collecting/Comparing Face Picture

